

ALABAMA LAW ENFORCEMENT AGENCY



D R I V E R S Y S T E M

**ALABAMA LICENSE
COMMISSIONER'S
CONFERENCE**

December 6, 2023

WHO IS ALEA DRIVER LICENSE?

285 Employees Statewide

Field Offices

- Exam Offices (76)
- Reinstatement Offices (10)

Back Office (Headquarters Staff)

- Reinstatement Unit
- Review Officers – Ignition Interlock
- Safety Responsibility Unit
- Driver Improvement Unit
- Mandatory Liability Insurance Unit
- CDL Unit
- Medical Unit
- Records & Data Entry Unit
- LEADS Help Desk
- *Vessel Registration & ATV Registration Unit
- *Vessel Education Unit
- Hearing Unit

*Units will transition to the ALEA Marine Patrol Division effective January 1, 2024



EXPANDED ONLINE SERVICES

www.AlabamaDL.alea.gov

- Address Update
- Purchase Motor Vehicle Records
- Purchase Crash Reports
- Reinstatement
 - View Requirements
 - Pay Reinstatement Fee
 - Generate Reinstatement Confirmation Letter
- Apply for a Hardship License
- Make an Appointment (21 locations)
- Upload DOT Medical Cards
- View TSA HazMat Background Check

WWW.ALABAMADL.AEA.GOV



Plan Your Visit

Pre-Apply for a first-time Alabama license, ID, or permit. Request an appointment at an ALEA Office or view a list of our locations. View information and requirements for the STAR ID (REAL ID).

- > [Pre-Apply for an Alabama License, ID, or Permit](#)
- > [Schedule a Driver License Appointment](#)
- > [Find an ALEA Driver License Office](#)
- > [View STAR ID \(REAL ID\) Information](#)



My Card

Renew or replace your existing license, ID, or permit. Reprint your temporary.

- > [Renew or Duplicate My Card](#)
- > [Duplicate My Commercial Permit \(CLP\)](#)
- > [Reprint a License, ID, or Permit Recently Purchased Online](#)
- > [View My Credential's Print Status](#)



Account Management

Access all available Online Services. Update your Address and Emergency Contact on your ALEA Record.

- > [View My Online Services](#)
- > [Change My Address](#)
- > [Update My Emergency Contact](#)
- > [View My License, ID, or Permit Standing](#)



Commercial Drivers

View statuses and submit a Self-Certification for your Commercial Driver License or Permit.

- > [Submit My DOT Medical Card or Self-Certification](#)
- > [View My DOT Medical Card or Self-Certification](#)
- > [View My TSA HAZMAT Background Check](#)



Suspended License Help

View what you need to get your license back or pay for and complete license reinstatement. Request a Hearing or apply for a Hardship License. Visit the ALEA Mandatory Liability Insurance website.

- > [Reinstatement Services](#)
- > [View/Download Recent Reinstatement Letter](#)
- > [Request a Hearing](#)
- > [Apply for a Hardship Driver License](#)
- > [Mandatory Liability Insurance \(MLI\) Login](#)



Driver Records and Accidents

Purchase your 3-year Driver Record (MVR) or a Crash Report. Submit an Accident Claim

- > [Purchase My Driver Record](#)
- > [View/Download Recently Purchased Driver Record](#)
- > [Purchase Crash Report](#)
- > [View/Download Recently Purchased Crash Report](#)
- > [Submit an Accident Claim](#)

NEW EMPLOYEES

Email the following information to LeadsInfo@alea.gov

Employee Name

Supervisor Name

County

Phone #

Email address

Role (Clerk or Supervisor privileges)

Office location (Physical address)

Also, please notify us when an employee resigns or retires so we can disable their LEADS account.

TONER REQUESTS

Please call the LEADS Help Desk at 800-433-3001 to request toner cartridges.

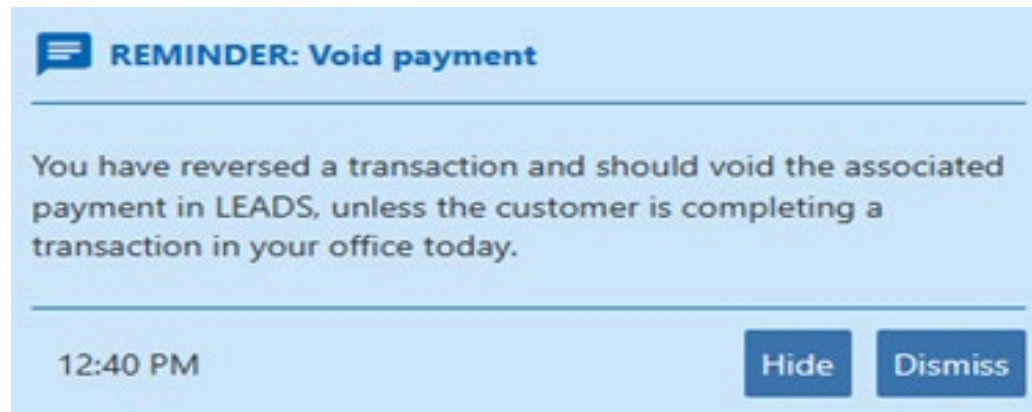
Toner cartridges last up to 50,000 pages so we kindly ask that you do not over order.

Requests should be filled within 3-5 business days. Cartridges will be hand delivered by an ALEA Driver License employee.

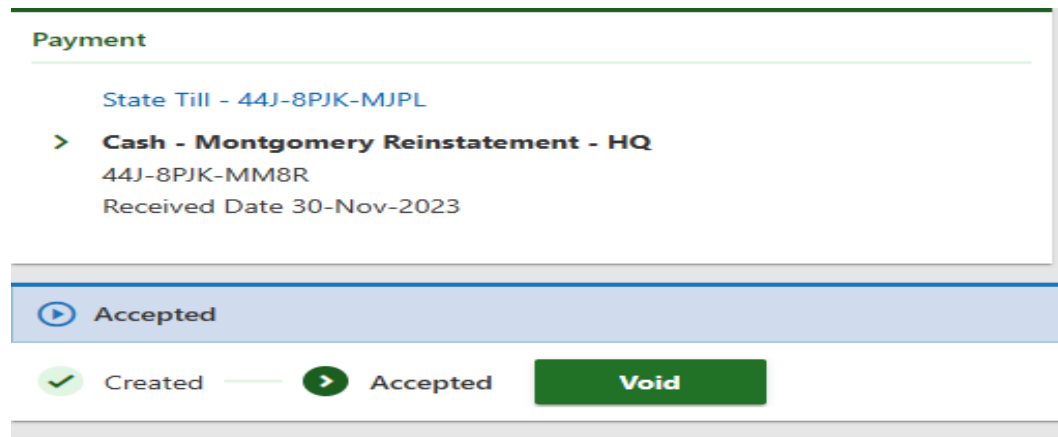
NEW TO LEADS REMINDER TO VOID PAYMENT IF A TRANSACTION IS REVERSED

Payments and transactions are separate in LEADS. If you reverse a transaction, you also need to void the payment.

We recently added this reminder!

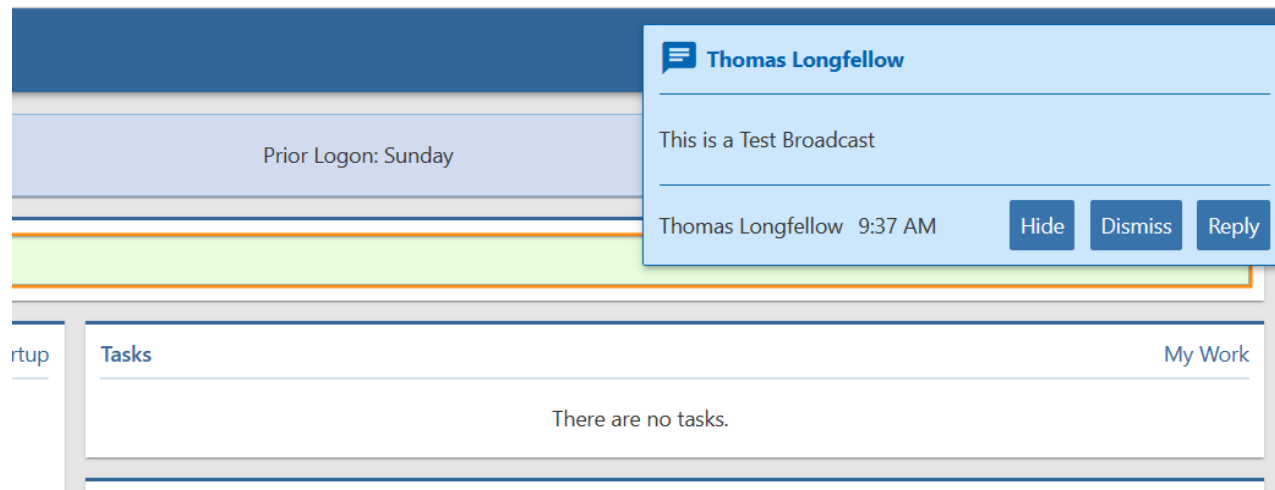


If you click on the reminder, LEADS will take you directly to the screen to Void the payment.



NEW TO LEADS PROTECTION FROM FUTURE OUTAGES-USE PREVIOUS SIGNATURE

- Our credit card vendor may experience an outage affecting the card reader and this could affect our ability to collect a signature from the customer.
- To protect against future credit card reader outages preventing your ability to issue renewals and duplicates, LEADS now can reuse a customer's signature from the previous credential. This new functionality will allow a customer using another form of payment to be issued a license or ID, even if there is a complete outage of the card reader.
- The functionality can be enabled/disabled for all users or specific users based on the scope of the outage. For statewide outages, the functionality will be added by our LEADS Team, and you will be notified via broadcast.
- **Updates on ongoing issues and outages are often sent through LEADS as a broadcast. It is important to stay logged in to ensure you are receiving the updates as they unfold.**



QUESTIONS?

ALEA DL Online Services – www.AlabamaDL.alea.gov

LEADS Help Desk 800-433-3001

**Adding/Removing Employee LEADS Access -
LEADSInfo@alea.gov**