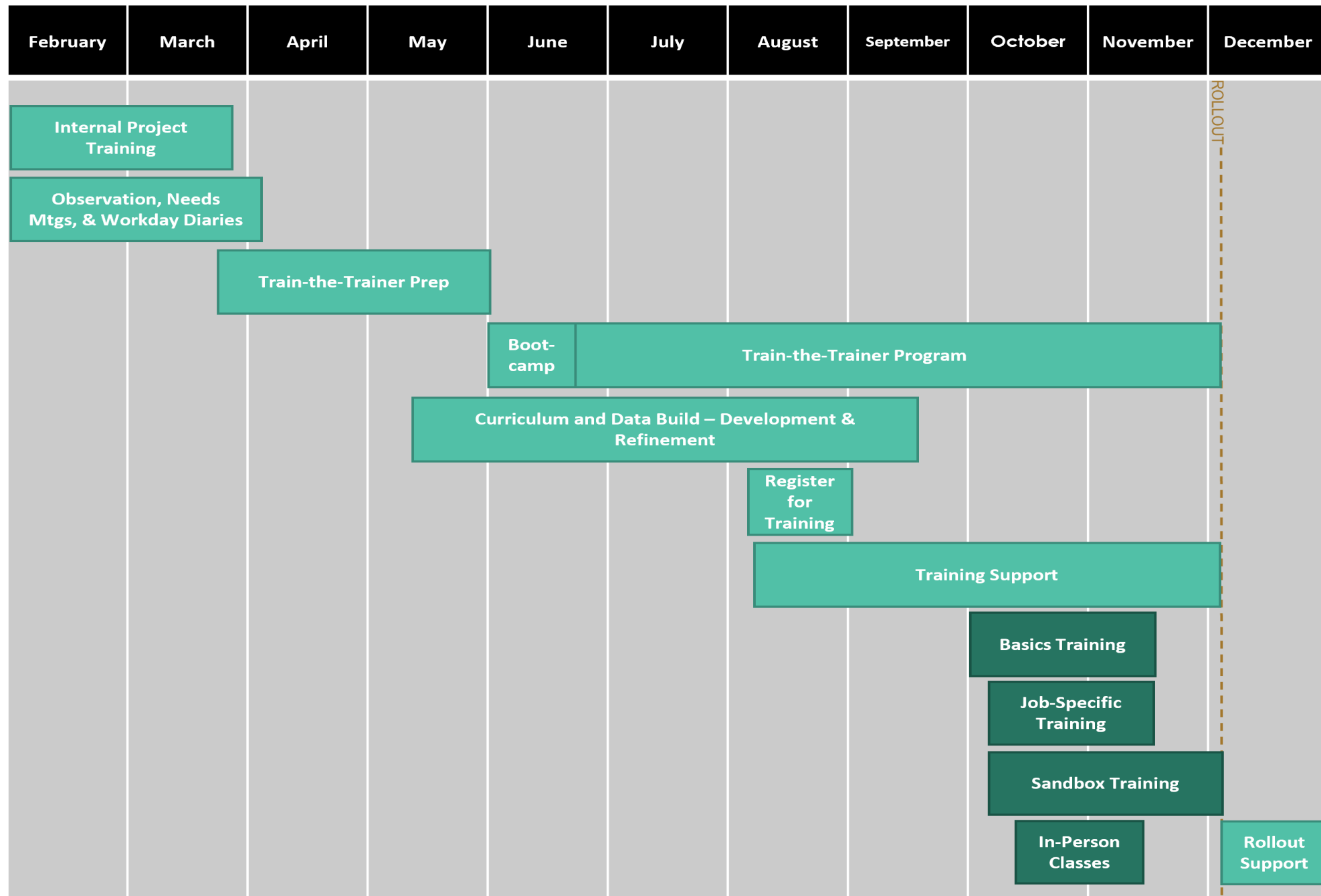


TRAINING APPROACH



TRAINING TIMELINE



METHODOLOGY



LICENSING OFFICIAL TRAINING

- Receive Basics and Job-Specific training via CBT, videos, and handouts accessed through the Learning manager.
- Sandbox Practice using either real work or provided exercises.
 - Office hours may be scheduled per county
- Smaller number of Licensing Officials to have in-person Advanced training.

ADVANCED TRAINING

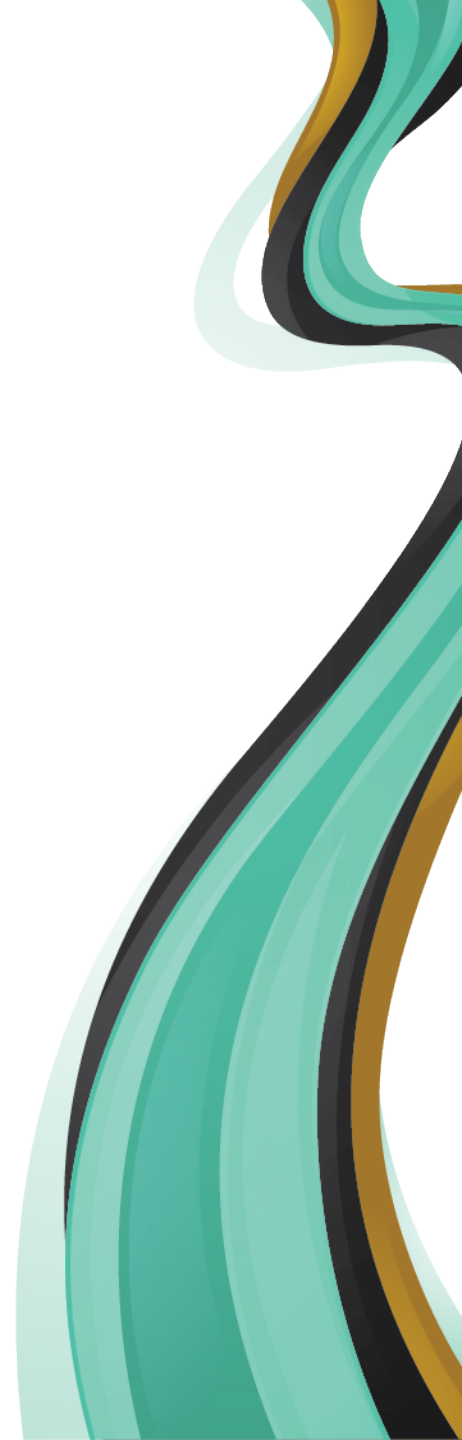
- Will be held regionally at community colleges
- Users must complete all Basics and Job-Specific training, including assessments and exercises prior to attending Advance Training
 - Only for those with a solid grasp of concepts in Job-Specific training, not those who are having difficulty with it.
- 1-2 people per office to attend
 - Should be the go-to people in your office
- ALDOR-led training

ADVANCED TRAINING VENUES

- Decatur/Huntsville – Calhoun Community College
- Birmingham – Shelby County Services Building
- Montgomery – Montgomery Taxpayer Service Center (MVD)
- Mobile – Bishop State Community College
- Dothan – Wallace Community College
- Tuscaloosa – Shelton State Community College

DATES

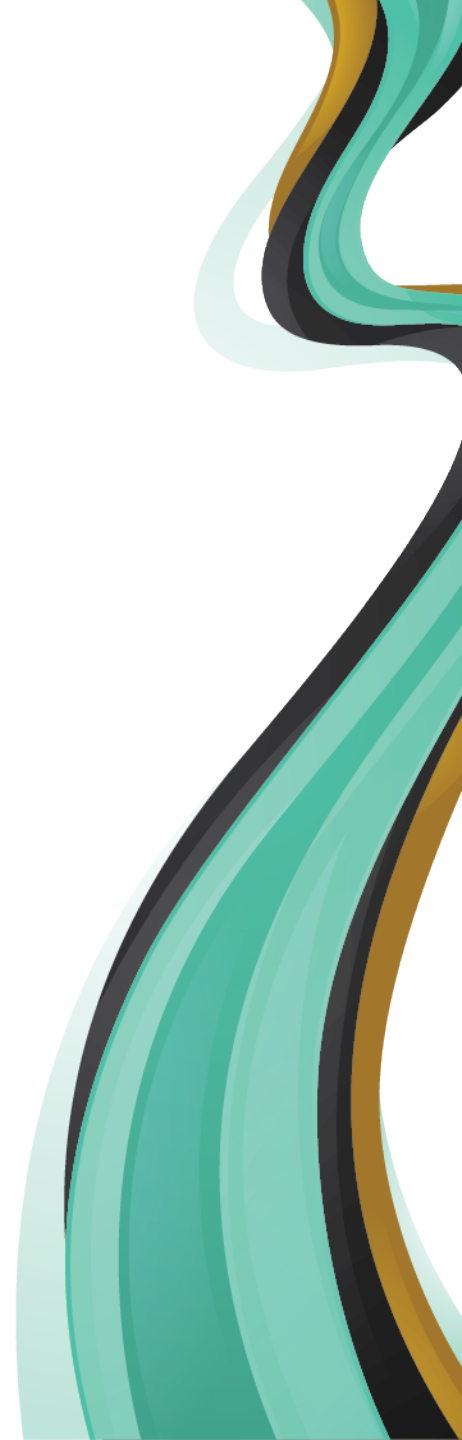
- June 6: Train-the-Trainer starts
- October 2: Basics training released
- October 10: Job-specific training starts
- October 10: Sandbox opens
- October 16-November 17: Advanced classes start



TESTING APPROACH

BUSINESS TESTING

- Started May 8th and will run through September 2nd
- 1,849 Scenarios written thus far
- Each scenario tested by at least 2 testers
- Currently 12% complete (06/06/2023)
- Test the individual pieces of system functionality
- Initial Interface Partner Testing
 - Connectivity
 - Fictitious Data Transmittals



END TO END TESTING

- September 11th – November 23rd
- Testing of full-process business flows
 - Converted and Native data
 - Full Interface Testing
 - Time Jumping to ensure future business process work
 - Full Nightly Batch Processing testing
- Other Testing Activities
 - Performance Testing
 - Converted Data Testing
 - Application Security Testing