

# ASSOCIATION OF ALABAMA TAX ADMINISTRATORS

DECEMBER 7, 2022





# JAY STARLING PROJECT MANAGER

# WHAT IS ALVIN?

## ALVIN - Alabama Vehicle Information Network

- Titles vehicles
  - Replaces MVTRIP (ALTS, PROS, MLI, IMS, etc.)
- Titles vessels
- Registers manufactured homes
- Includes **optional** registration function at **no charge**
- Includes vehicle tax valuation interface



# WHO IS THE VENDOR?

- FAST Enterprises
- Experienced and established in vehicle and vessel titling
- Implemented driver and vehicle systems in 19 states including:
  - Georgia
  - Tennessee
  - Mississippi
  - Arkansas
- Remains onsite during entirety of ALVIN implementation
- Proven AL track record:
  - Implemented Revenue Integrated Tax System (RITS)
  - Implemented Law Enforcement Agency Driver System (LEADS)



# TECHNICAL REQUIREMENTS

- Intel Core i5 6<sup>th</sup> or higher comparable performance
- 4+ GB RAM
- 20 GB available disk space
- 1920x1080 or better display
- 1 GM full duplex network adapter
- Windows 8.1, Windows 10, Linux, Mac OS operating system
- Microsoft .NET 6.0 or higher
- 400 Kbps per user (10 Mbps per 25 users) dedicated for application access

# IMPLEMENTATION

- Rollout scheduled for **December 11, 2023**
- Training will include face to face and virtual opportunities through ALVIN learning management system
- A point of contact must be designated for each county
- Selected counties will be subject matter experts (SMEs)
- Testing will begin **May 5, 2023**
- Counties electing to utilize the **optional zero-cost registration** function must make election by **June 1, 2023**
- Additional opportunities available after **January 1, 2024**



# INTERFACES

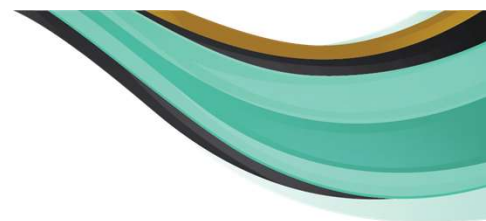
- Real time transactions
- Law Enforcement Tactical System (LETS)
- National Law Enforcement Telecommunications System (NLETS)
- National Motor Vehicle Title Information System (NMVTIS)
- Vehicle valuation interface included with **optional zero-cost registration**
- Driver's license interface included with **optional zero-cost registration**
- Webservices available for title and registration data transfers



# MY DMV PORTAL

- My DMV portal is included with the **optional zero-cost registration** feature and provides:
  - Preregistration feature
  - Online renewal notices
  - Online renewals
  - Online replacement title applications
  - Personalized/distinctive plate reservations
  - Vehicle records requests
  - Address updates
  - Electronic payment – ACH or credit card





# APPOINTMENTS & QUEUING

- Appointment and Queuing services are included with the **optional zero-cost registration** feature:
  - Includes online appointment and queuing systems
  - Customer may “preregister” by entering vehicle/owner information and uploading documents
  - Upon approval customer receives email or text with QR code
  - QR code is scanned at office to begin transaction
  - Used for walk-in and appointments
- County **must** provide equipment (Apple TV) for queuing

# ACCOUNTING

- Accounting services are included with the optional zero-cost registration feature:
  - Uniform account system with forms and reports (examples)
    - Deposit slips
    - Cash drawer reconciliations
    - FRMS 5A
  - Configurable system so that local fees may be included
  - Comptroller, ALDOT and Examiners of Public Accounts will have access to reports
  - System interfaces with STAARS
  - Includes ACH and credit card payment service



# KIOSKS

- Kiosk services are included with the optional zero-cost registration feature:
  - Counties may elect to use kiosks
  - Kiosks interface with ALVIN
  - Participating counties, with county commission approval, will execute MOA with selected vendor
  - Counties are responsible for cost of kiosks
  - Pricing model is based on number of transactions
  - Six months needed to set up kiosks

# ADDITIONAL FEATURES

- The **optional zero-cost registration** feature also provides:
  - Registration renewal file available each month
  - All programming changes included
    - Law changes
    - Rule changes
    - New tags
  - USPS address verification

# QUESTIONS

- Demonstration downstairs
- Ask ALVIN – [ALVIN@revenue.alabama.gov](mailto:ALVIN@revenue.alabama.gov)
- ALVIN assistant – answers to frequently asked questions
- ALVIN newsletter – issued periodically to provide project updates
- Help desk will be available during implementation
- Project manager:

Jay Starling

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