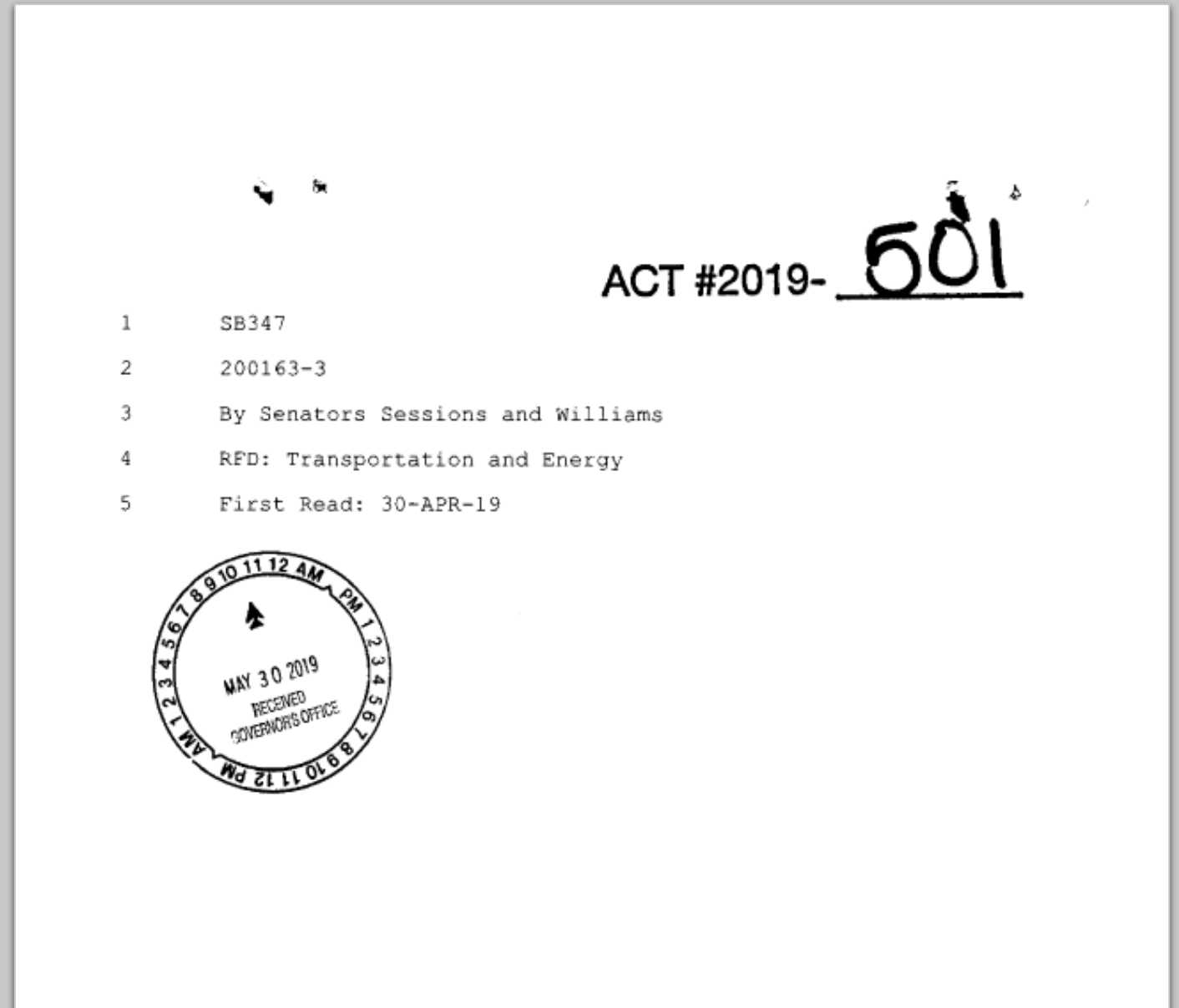


Registration Holds for Toll Violators

ALABAMA 2019-375 ACT | ALDOT TOLLING PORTAL

Act 2019-501

- Effective date:
January 1, 2024
- Establishes ability to place a hold on a tag registration for toll violators
- Requires ALDOT to create an electronic portal to facilitate the hold process



What is a Registration Hold?

A registration hold is the ability to stop a person from completing the tag registration renewal of a particular vehicle that is associated with an outstanding toll violation during the registration renewal month until the outstanding toll violation has been cleared

[Ala. Code Section 23-2-169]



How will ALDOT communicate the hold?

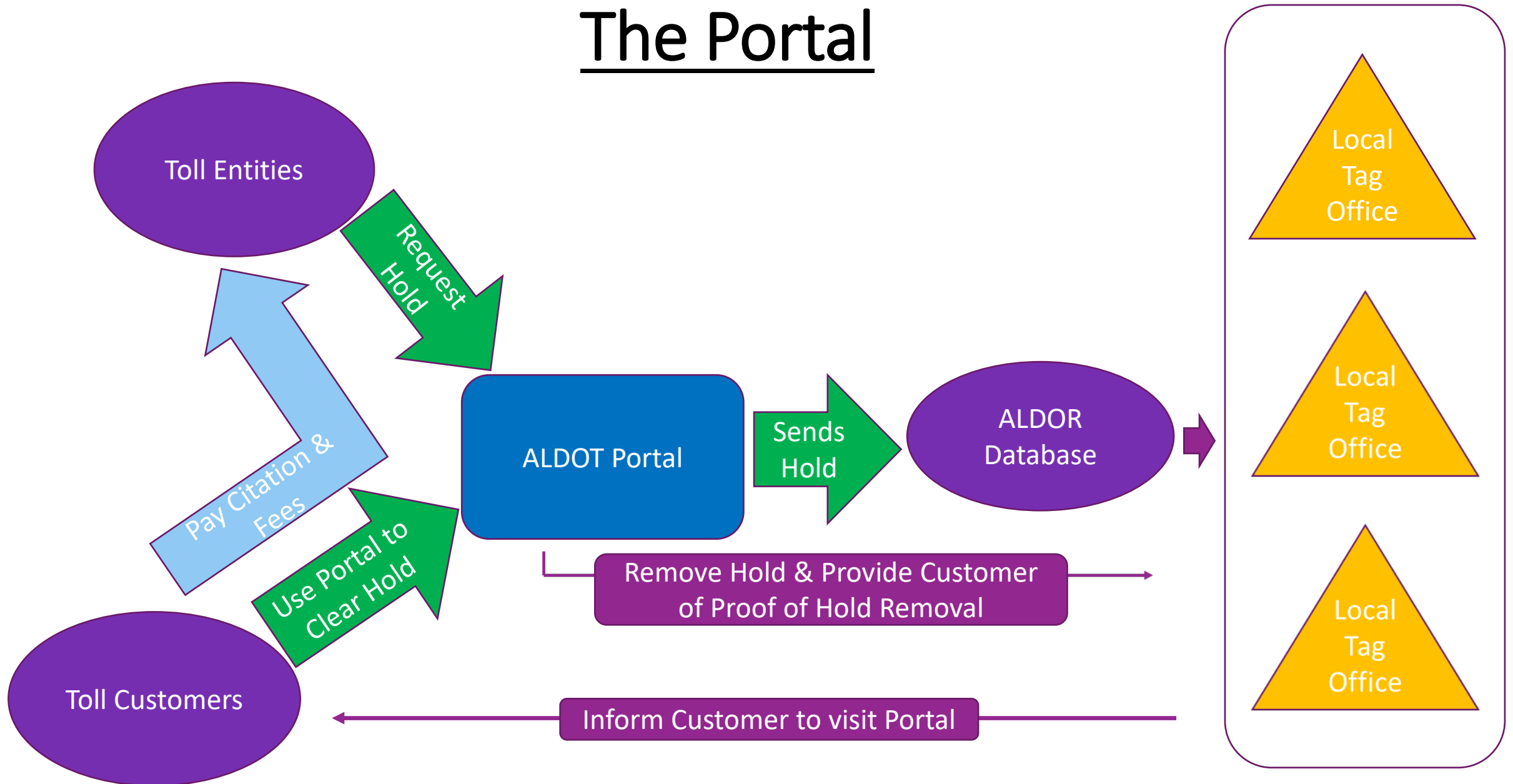
- Through an electronic Portal
 - Toll entities submit a registration hold request to ALDOT
 - ALDOT plans to connect to ALDOR's database to communicate holds to the local tag office
 - Provides a way for customers of the toll facility to remove a hold prior to the registration or *at the time of registration*

[Ala. Code Section 23-2-172]



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The Portal



When can a violation escalate to a hold?

Ala. Code Section 23-2-169(d)

- 1st Toll Invoice Notice not paid (30 days from notice)
- 2nd Toll Invoice Notice not paid (30 days from notice)
- Failure to Pay a Toll Citation not paid (30 days from notice)
- 30 days after Failure to Pay a Toll Citation sent and violation not resolved, a registration hold may be requested through ALDOT who notifies the local tag office of the hold



When can a violation
escalate to a hold?
23-2-169(d)

Note:

the 1st Notice,
2nd Notice, and
Citation must be issued
(and remain unpaid)
before a hold may be
Requested
(over 90 days)



Customer Notifications

(sent by Toll Entity)

Customers will be told about the possibility of a registration hold on each notice

[Ala. Code Section 23-2-169(f)]

Customers will also receive a notice 10 days prior to the hold being requested by the toll operator

[Ala. Code Section 23-2-172(a)(2)]

Customers will be informed on each notice how to contest the toll violation

[Ala. Code Section 23-2-169(f)]

Local Tag Offices

- Enforce holds
- Issue temporary license plate under Ala. Code Sections 32-6-213 and 32-6-214
- Receive 10% of all funds collected pursuant to the hold



Implementation

- March-April 2024
- Creating rules for the Portal
- Developing implementation plan

Questions and comments:
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